N Anand

**SAP SD Consultant**

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**SUMMARY:**

* A competent SAP SD ECC professional with ***4.8 years*** of extensive variety of industry experience, which involved ***SAP SD with Implementation, Production Support and Testing Projects*** qualitative experience.
* Expertise in the cross functional modules /integrations like MM & FICO modules.
* Significant experience in coordinating and managing among different teams of deliverables and handling Support and testing activities effectively.
* Actively conducting and involving in the participation of regular team meetings like weekly/ monthly with client along with required team members and discussing the business improvements.
* Self-motivated and work to the best of my ability to complete a quality task.
* Excellent communication, time management, and interpersonal skills...

**EDUCATION:**

* MBA, Sree Rama institute of management - 2016

**AREAS OF EXPERTISE IN SD MODULE:**

* Configuration of complete Enterprise Structure and master data as CMR, CMIR, MMR and conditions master data.
* Configured complete business processes of the client by configuring different sales document types, Item Categories and Schedule line categories and their assignment accordingly.
* Configured different sales document types like Cash sales, Rush Order, Scheduling Agreements, Quotations, Return orders and Consignment orders.
* Worked on different sales processes like Return Process, Standard Order, Third Party Order, Credit Memo Process, Debit memo process, Consignment process.
* Expertise in configuring the areas of different Delivery document types, billing document types.
* Expertise in handling Interface errors between legacy to SAP system in both inbound and out bound interfaces using IDOC.
* Expertise in Integration between FICO and MM Modules.

**PROFESSIONAL EXPERIENCE:**

Working with **Genpact** as a SAP SD Consultant Since Mar 2018 to till date.

***PROJECTS:***

***Project # 3:***

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| **Project** | Loblaw Companies Limited |
| Period | June 2020 to till date |
| Description: | Loblaw Companies Limited is Canada’s food and pharmacy leader, the nation’s largest retailer, and the majority unit holder of Choice Properties Real Estate Investment Trust. Loblaw provides Canadians with grocery, pharmacy, health and beauty, apparel, general merchandise, banking, and wireless mobile products and services. |
| Role | SAP SD Consultant– **Production support** |

**Responsibilities – Production Support**

* Providing active production support for the complete OTC (order to cash) process.
* Involved in the total support of the project, where it has been categorized as incident Management & Change Management.
* Analysis of stuck IDOCs and Processing between different systems/servers.
* Providing the work around solution for the normal incidents raised by end users & core users within the given SLAs & quality norms.
* Analysing the errors, search for the cause of errors, providing solutions, and suggesting for preventive actions to avoid recurrence for problem incidents.
* Interact with ABAP team to explain them the functional flow and business logics as well as getting technical analysis for various technically complicated issues.
* Interacting with Clients through calls / Mails for required approvals and actions for fast processing of the tickets.
* Training the user on correct application functionalities, sending them continuous documentations, presentations about the existing and new functionalities

**Project # 2:**

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| **Project** | **KOG** |
| Period | Aug 2019 to May 2020 |
| Description: | **Kokomo Opalescent Glass** Works of [Kokomo, Indiana](https://en.wikipedia.org/wiki/Kokomo,_Indiana), is the oldest manufacturer of hand cast, rolled cathedral and [opalescent glass](https://en.wikipedia.org/wiki/Milk_glass) in America, and the oldest manufacturer of opalescent glass in the world. KOG was a leader in the development of opalescent glass from its origins and has hundreds of colour recipes. |
| Role | SAP SD Consultant– **SAP Implementation** |

**Responsibilities:**

* Implemented using ASAP methodology.
* Preparation of test scripts and test results documentation along with configuration documentation.
* Involved in configurations related to enterprise structure consisting of sales organizations, distribution channels, and divisions and all SD related organizational elements and their assignments.
* Configured complete pricing procedure including condition tables, access sequence, different condition types and condition exclusion groups.
* Tested every scenario during unit testing and in the quality server, tested multiple cycles of integration testing, ensured UAT sign off before go-live.
* Tested end to end cycles involving and integration testing involving other modules like MM and FI for cross functional topics.
* Configurations and testing by covering the complete range of functional lists likes master data, order management, pricing, shipping, billing etc.,
* Configuration of material determination, copy controls, listing and exclusions, delivery item categories etc.
* Worked on consignment sales process including fill up, issue, pick up and return transactions for various business scenarios.

**Project # 1:**

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| **Project** | **Coach Inc. (Tapestry)** |
| Period | Mar 2018 to July2019 |
| Description: | Coach, Kate Spade New York, and Stuart Weitzman. We build on our world-class capabilities, deliver boldly on our corporate responsibility goals, and leverage our strengths, from financial power to digital expertise. All of this is in the service of developing our people, growing our brands, and better serving our customers and communities. |
| Role | SAP SD Consultant– **Testing Project.** |

**Responsibilities**

* Interact with the Business leads and update the issues and status regularly in the concerned module owners during daily and weekly meetings.
* Documenting all manual Test Results and submitting those results for final approval from the client.
* Making aware of STLC process(software test life cycle- Test Planning, Designing, Execution, Evaluating Test Criteria, Closure) to the team working on End to End test life cycle.
* Taking care of entire UAT Testing and getting approvals from the key Users of the client.
* Preparing required test scripts, and making executing the test cases manually and recording the test results effectively in the HP QC .
* Involved in the Interface testing as part of our Test Process and interacting and getting confirmation from the Legacy Team to document all the output results.

**Personal Profile:**

**Date of Birth :** 22/04/1990

**Address :** K R puramBangalore

**Father Name :** Venkatratnam

**Marital Status :** Married

**Languages Known :** English, Telugu, Kannada and Hindi